

Collections Policy: Billing and Third-Party Responsibility

Owensboro Health does NOT submit claims using CMS-1500 forms for occupational medicine services. Instead, we bill for services by invoice directly to the responsible party.

If a third-party payer (such as an insurance company or claims administrator) does not accept invoices as a valid form of billing, the employer who authorized or facilitated the services is considered financially responsible for payment. This ensures continuity of care and timely reimbursement for services rendered.

Employers are expected to:

- Review and approve invoices promptly.
- Remit payment in accordance with the terms outlined in the invoice.
- Coordinate with any third-party payers to resolve disputes or denials related to invoice-based billing.

Failure to remit payment may result in collection actions in accordance with our standard billing and collections procedures.