

# **Introducing Your New Statement**

#### Redesigned with you in mind.

Your billing statement has a new look. Use this guide to help understand the changes to your monthly statement.

## 1 Account Summary

Whether you receive care in one of our hospitals or a provider's office, you will find all account information and charges in this summary each month, including total amount owed.

**2** Pay Your Bill Online with MyChart Make payments, schedule appointments and manage your health through our online patient portal, MyChart.

### **3** Other Ways to Pay

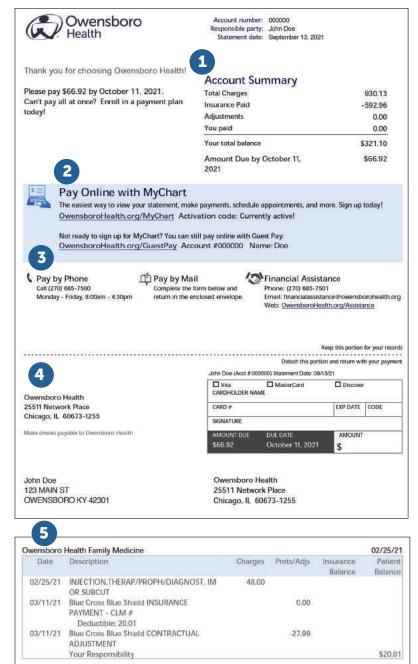
Pay by phone or by mail. Contact us to discuss setting up a payment plan or financial assistance.

#### **4** Paying by Mail

Detach this portion and include it and your payment in the provided envelope.

### **5** Details of Services Provided

Information such as patient account number, dates of service, provider names and locations and payment information.



You will receive this new statement because you were seen by a provider or organization that is using our new electronic health record system. However, should you have any outstanding balances from our physicians or facilities before they began using our new system, you may continue to receive statements from the previous billing system until those balances are paid in full or resolved.