



2019 ANNUAL REPORT

A HEALTHIER REGION
STARTS HERE

HOME IS WHERE OUR HEARTS ARE

Western Kentucky is a great place to live. Bluegrass and barbecue on a Saturday night. The excitement of a Friday night game. Quiet hikes through the Land of Lincoln.

How blessed we are to call this area home.

Owensboro Health exists to improve the quality of life for our neighbors, family and friends. We are an integrated health system with two hospitals, a growing network of doctors, and locations across the region. Our goal is to provide the tools you need for a healthier, happier life—wherever you live.

In this report, you will learn about upcoming cancer center renovations, a new residency program, and other exciting developments. But we also want to recognize you for helping us build a healthier region.

To the organizations who partner with us; to the leaders who support our mission; to the donors who create new possibilities; to the team members who live our core values; and to the patients and families we serve—we couldn't do it without you. Thank you, from the bottom of our hearts.

Because of you, there is no place like home.



A handwritten signature in black ink, appearing to read 'JH Carpenter'.

Jeff Carpenter, Chair
Owensboro Health Board of Directors



A handwritten signature in black ink, appearing to read 'Greg Strahan'.

Greg R. Strahan, MHA
Owensboro Health President & CEO

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ABOUT US

At Owensboro Health, quality care starts here—with our core values. The mission, vision and core commitments are the principles that guide everything we do.

OUR MISSION

Owensboro Health exists to heal the sick and to improve the health of the communities we serve.

OUR VISION

It is our desire to become a regional center of excellence by actively listening and partnering to meet the individual healthcare needs of those we serve.

CORE COMMITMENTS



EXCELLENCE. We reach beyond basic expectations to expand our knowledge and awareness, produce exceptional work and **provide outstanding service.**



INNOVATION. We foster original ideas and creative solutions that **improve our daily work** and promote the mission of Owensboro Health.



INTEGRITY. We **conduct ourselves with a high level of responsibility, reliability and honesty** because we take seriously the trust of our patients and coworkers.



RESPECT. We **value and accept the unique talents and contributions** of every patient, customer and team member in the Owensboro Health community.



SERVICE. We focus on service to patients, customers and co-workers by **anticipating their needs, thoughtfully meeting those needs** and continually improving the quality of everything we do.



TEAMWORK. We build a spirit of connectivity and fellowship by **striving together to overcome obstacles, surpass goals, celebrate accomplishments** and plan the future.



By the Numbers



1

Healthpark



2

Hospitals



3

Healthplexes



15

Counties Served



30

Specialty Practices



234

Medical Staff Members



612

Licensed Beds



2,080

Births



4,300

Employees



17,221

Inpatient Admissions



28,458

Surgical Procedures



44,520

Urgent Care Visits



84,075

ER Visits



455,531

Outpatient Clinic Visits

1,015,586 Total Outpatient Visits



QUALITY AND SAFETY START HERE

A healthier region starts with the availability of safe, reliable healthcare for every person. Whether it's a serious hospital stay or a case of the sniffles, you expect the best care possible, and Owensboro Health is here to serve you.

Our team believes the quality of your care is the most important thing we do, and we never stop working to improve. In fact, you might be surprised to learn just how much quality and patient safety are ingrained into daily life at Owensboro Health.

Hospital leaders meet every morning to review the day's cases. Meetings start with messages that keep safety "top-of-mind" for every employee. Teams work together to prevent errors and learn techniques to help ensure quality care. Together, we are all part of a "culture of safety" designed to make healthcare better for you—and every person in our region.

CERTIFICATIONS

Lung Cancer Screening Center of Excellence

Lung screenings make our region healthier by helping former smokers detect cancer when it is most treatable. In 2019, Owensboro Health was certified as a Screening Center of Excellence by the GO2 Foundation for Lung Cancer.

Patient-centered Medical Home

Owensboro Health is increasing primary care access across the region, so more patients can have an established provider to help them stay healthy. In 2019, four of these "patient-centered medical homes" were certified by the National Committee of Quality Assurance—and nine others are working toward the designation.

Care of Sepsis Certification

Sepsis is a serious—and often life-threatening—medical condition. In 2019, Owensboro Health Regional Hospital earned certification in the treatment of sepsis, becoming just the second hospital in Kentucky to achieve this goal.

AWARDS

Excellence in Healthcare Facilities Management Award

Here in western Kentucky, energy efficiency is at the top of everyone's list. Owensboro Health Regional Hospital is caring for the environment—as well as our patients—with a program that has reduced energy consumption by 21.5 percent—a savings of over \$1.7 million.

This intentional approach to energy efficiency, led



(Right) OHRH facilities team celebrates its national award.



OHMCH Achieves Five-Star Distinction

Owensboro Health Muhlenberg Community Hospital earned an overall rating of five stars from Hospital Compare in January 2020. It is the first ever five-star rating for OHMCH. The rating is based on a summary of quality measures identified by Centers for Medicare & Medicaid Services. (Photo above.)

by our facilities team, has earned OHRH the 2019 Excellence in Healthcare Facilities Management Award—the first time a Kentucky hospital has ever received this award.

Lactation Awareness and Education Award

Breastfeeding helps babies get off to a great start in life, so Owensboro Health's dedicated lactation teams works every day to encourage and support breastfeeding families. The 2019 International Board of Lactation Consultant Examiners Care Award means that our outreach and educational efforts are helping more families experience the benefits of breastfeeding.

People's Choice Awards

- Owensboro Health – Best Place to Work (Owensboro Living)
- Owensboro Health Healthpark - Best Gym/Fitness Center (Owensboro Living)
- Owensboro Health Multicare – Best Medical Group (Madisonville Messenger)
- Owensboro Health Madisonville Healthplex – Best Urgent Care (Madisonville Messenger)

Healthcare's Most Wired Award

Healthcare IT is the key to the future, and Owensboro Health is taking important steps to be ready, including new technology and the use of data to achieve better outcomes. The 2019 Most Wired designation for OHRH—the first in our history—means that we are using innovation to build a healthier region.

QUALITY AND SAFETY INITIATIVES

Opioid Management

In 2019, Owensboro Health was selected to participate in an initiative that will chronicle the impact of new CDC guidelines on prescribing opioids. Owensboro Health joins a cohort of six other health systems that will work together on this project.

Improving Care for Elders

In September, Owensboro Health became a member of Nurses Improving Care for Healthsystem Elders (NICHE). The international nursing education program is designed to improve elder care—one of Owensboro Health's four identified Priority Focus areas.



Owensboro Health Regional Hospital
1201 Pleasant Valley Road
Owensboro, KY 42303



Owensboro Health Muhlenberg Community Hospital
440 Hopkinsville Street
Greenville, KY 42345

ACCESS TO CARE STARTS HERE

Owensboro Health is bringing quality healthcare services to every corner of our region, including primary care, specialists and diagnostics.

As a not-for-profit health system, we are continually investing in facilities, services and programs that lower your healthcare costs and improve the health of the communities we serve.

RECENTLY EXPANDED MEDICAL SPECIALTIES

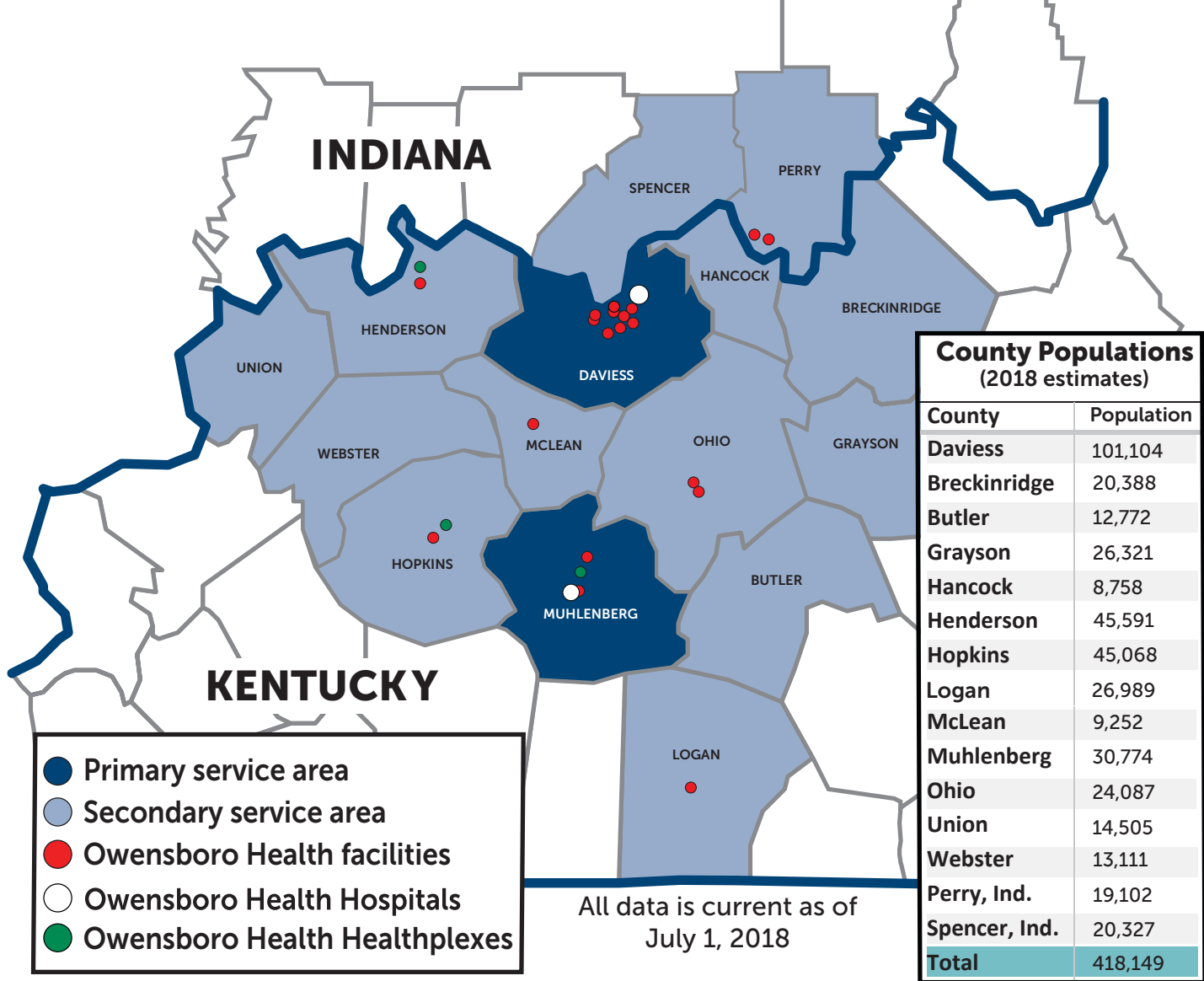
- Bariatric Surgery
- Behavioral Health
- Cardiothoracic surgery
- Dermatology
- General Surgery
- Gynecology
- Maternal-Fetal Medicine
- Obstetrics
- Occupational Medicine
- Sports Medicine
- Pain Management
- Podiatry
- Primary Care
- Pulmonology
- Urgent Care

HEALTHCARE FINANCE CENTER OF EXCELLENCE



Owensboro Health Decision Support Team received the Strata Decision LEAP award in November 2019.

- Owensboro Health was one of only two recipients of the **2019 Strata Decision LEAP (Lead, Excel, Achieve, and Progress) Award**, recognizing healthcare organizations for outstanding performance in the areas of finance and strategy to benefit both their organization and the communities they serve.
- Owensboro Health is the first health system in the nation to achieve **Level 7 on the HFMA-Strata L7™ Cost Accounting Adoption Model**. Owensboro Health was recognized for their work improving the accuracy of cost accounting, strengthening payer negotiations and pricing, and reducing the cost of care delivery.



Owensboro Health Healthplexes

Henderson Healthplex
 1200 Barret Blvd.
 Henderson, KY 42420

Madisonville Healthplex
 510 Ruby Dr.
 Madisonville, KY 42431

Muhlenberg Healthplex
 2025 W. Everly Brothers Blvd.
 Powderly, KY 42367



ENGAGEMENT STARTS HERE

At today's Owensboro Health, caring for patients is just the first step toward building a healthier region. We are looking beyond the walls of our facilities to understand how we can impact health on a broader scale. From the outreach programs that teach people how to live healthier lives to the investments we make in exciting, health-related projects, we are always looking for new ways to engage the second half of our mission—improve the health of the communities we serve.

GIVING BACK TO THE COMMUNITY

Community Health Investments Grants

The Community Health Investments Grants provide in-kind and financial support for health, human services and arts projects and programming throughout the region.

This year, the grants support **37 agencies** and their projects throughout the region, with nearly **\$645,000** in funds being distributed during FY2020. Owensboro Health has invested more than **\$6.7 million** in area agencies since 2009.

Owensboro Health Gives

Through the 2019 OH Gives campaign, Owensboro Health team members have pledged more than **\$400,000** (including the 50% match from OH) to support **17 non-profits** that assist people in need right here, in the communities we serve.

Senior Hunger Program: Stop the Waste

Since its inception, this program has provided more than 12,000 frozen weekend meals to seniors who need them. It is a partnership between Morrison Healthcare

Food Services, Owensboro Health, the Senior Services Center and the Green River Area Agency on Aging.

Owensboro Health Gives Food Drive 2018

Owensboro Health employees donated financial gifts, food and personal care items to local emergency services charities:

- The Help Office of Owensboro: **5 tons of food and \$14,298**
- Hope2All food pantry in Muhlenberg County: **7,000 pounds of food and personal care items, as well as \$7,012.**

Quit to Succeed – Succeed to Live



In 2018, Owensboro Health funded a \$25,000 grant to the Green River District Health Department to help fund nicotine replacement therapy for individuals who want to quit tobacco.



Award recipients gather at the Community Health Investments Grants presentation.



COMMUNITY HEALTH EDUCATION

Colon Cancer Awareness

Owensboro Health hosted “The Incredible Colon” exhibit with a 20-foot, inflatable colon replica, which showed more than 1,400 visitors the various types of colorectal tissue and problems that can arise. The event was free and open to the public, and took place thanks to a partnership between Owensboro Health, the Kentucky Cancer Program and the Kentucky Department of Public Health.

Bicycle Safety

OHRH’s Trauma Services team distributes bicycle helmets to children and reminds all cyclists to obey traffic laws through handouts and coloring books (funded by Owensboro Health Foundation.)

Fall Prevention

Both the Healthpark and OHRH Trauma Services offer programs that focus on major areas that have been proven to prevent falls in the elderly and to inform everyone that falls are not an inevitable part of aging.

Stop the Bleed

This program trains lay persons how to recognize life threatening bleeding and steps they can take to control the bleeding until medical help arrives.

Ghost Out

In April, Owensboro Health hosted the 2019 Ghost Out for Daviess County, an event that simulates the consequences of a car crash involving impaired or distracted driving. The event happens annually, bringing in students from a local high school right before prom, with the goal of deterring students from unsafe driving behaviors.

Car Seat Checks

The Owensboro Health Healthpark hosted “car seat pros” from Trauma Services in a free community event to check for the correct car seat for a child’s age and weight and to insure the seat is installed correctly in vehicles. Trauma Services also gave away 100 free car seats available to those in need at the event.



Community Grants in Muhlenberg County

“Gives” Food Drive in Muhlenberg County

ENGAGEMENT



As part of Owensboro Health's Arts in Healing initiative, the community was invited to celebrate **Food+Art+Health** at the Owensboro Regional Farmers' Market to enjoy live music performances, interactive music and painting activities, a community art project and lots of delicious food from local farms and businesses.



The Bluegrass Music Hall of Fame and Museum brought its "Bluegrass Bootcamp" to Owensboro Health Regional Hospital in December. Ten Owensboro Health team members learned how to play bluegrass-influenced instruments, and their performance brought many smiles to our patients and visitors.

ARTS IN HEALING

An important health and wellness initiative of Owensboro Health Regional Hospital is a program called Arts in Healing, offering patients access to music, performances and visual art to promote the healing process.

Grant funding provided by Owensboro Health and community partnerships have brought instrumental music, vocal music, storytelling, dance, drama and visual art to patients and guests at the hospital. Performances are live-streamed to patient rooms and are replayed on hospital televisions.

Patients benefit from the Art Cart, a mobile art station, that is stocked with art supplies, puzzles, magazines, seedlings projects, coloring books, journals, devotionals and more.

Incorporating the arts into patient care has been linked to shortened hospital stays, reduced pain medication, increased staff satisfaction and retention, creative self-expression, and the relief of pain and anxiety,



A string quartet from the Owensboro Symphony Orchestra provides soothing music for all who pass by in the Owensboro Health Regional Hospital lobby. At top right is "Arty the Performing Pig," commissioned as part of "Oink for Owensboro" in support of local non-profit organizations.

ENGAGEMENT

CELEBRATING COMMUNITY

ROMP

Owensboro Health is a sponsor of the Bluegrass Music Hall of Fame and Museum's ROMP, which is a four-day music and arts festival held every June at Owensboro's Yellow Creek Park.

Owensboro Health's #ROMPROCKS encouraged young and old to paint a rock to take with them. This year, Owensboro Health added a misting arch to help attendees keep their cool (*photo right*).



Wendell Foster Run

Wendell Foster, a private, not-for-profit agency that serves children and adults with disabilities, hosted its first half marathon, and Owensboro Health was the event's presenting sponsor. The Owensboro Health team provided a water station for the runners making their way through the 13.1-mile course that winds through Owensboro's streets (*photos left and below*).



NICU Reunion

The sixth annual NICU (Neonatal Intensive Care Unit) Reunion welcomed more than a thousand parents and children to the Dr. Seuss-themed event this Fall.

Many families with a child or children treated in the hospital's NICU come back each year to see the medical staff that has cared for their children and changed their lives (*photos below*).



ENGAGEMENT

IMPROVING COMMUNITY HEALTH

Owensboro Health Healthpark

Aging Gracefully

This annual health and information fair at the Healthpark encourages community members aged 50 and older to “age gracefully.” The event provides information on community resources and a panel discussion with health and fitness professionals.

Doc Is In

Throughout the year, the Healthpark presents health-related events in partnership with local providers. Topics presented in 2019 include Matters of the Heart: Men vs Women, Aging Gracefully, Colon Cancer, Resources for Breast Cancer, and Diabetes,

Run for Your Life

This annual Healthpark-sponsored race includes 5K and 10K road races and a free Kids’ half-mile fun run.

Walk with a Doc

At each monthly “Walk with a Doc,” an Owensboro Health provider gives a brief presentation on a health topic and then leads participants on a walk at their own pace.

Diabetes Prevention Program

Prevent T2 is a year-long class that teaches participants simple changes to lower their risk of developing diabetes while promoting healthy weight loss. The Prevent T2 program is offered at the Owensboro Health Healthpark by trained lifestyle coaches who help support and encourage participants.

Better Breathers’ Club

In an effort to provide support to individuals with COPD and other lung diseases, Owensboro Health initiated a Better Breathers’ Club with facilitators trained by the American Lung Association. The free support group is open to the community and meets at the Healthpark.





Exercise Is Medicine

Exercise is Medicine is an eight-week program that teaches participants the safest, most effective ways to get healthier through exercise. Participants work with a degreed and certified fitness professional to develop a customized exercise plan.

COMMUNITY HEALTH NEEDS ASSESSMENT

In accordance with the Affordable Care Act and section 501(r) of the Internal Revenue Code for nonprofit tax exempt hospitals, Owensboro Health and Owensboro Health Muhlenberg Community hospitals, in partnership with their local county health department and multiple community stakeholders, conducted required community health needs assessments. The findings of the 2018-2021 assessments revealed the following identified priority health areas:

- Healthy Behaviors-poor eating habits, access to healthy foods, lack of exercise
- Vulnerable populations' lack of knowledge on available community and health resources
- Obesity and obesity-related diseases
- Mental health-depression, counseling and testing for mental health disorders
- Substance use-prescription, illegal and illicit substances
- Tobacco use and smoking
- Youth indicator needs-teen birth rate, obesity, lack of physical activity, lack of out of school meaningful activities (Muhlenberg County)

Owensboro Health Regional Hospital and Owensboro Health Muhlenberg Community Hospital are working internally and externally to impact these identified areas using a variety of strategies including making investments in community partners to help us improve the health of the communities we serve.



ENGAGEMENT

IMPROVING COMMUNITY HEALTH

Owensboro Health Foundation

Community Support Programs

- **Dr. Scott E. Gaines Scholarship Fund** – provides scholarships for college-bound students from Hopkins County
- **Backpacks for Homeless** – for homeless patients to carry necessary medications
- **Behavioral Health Music Therapy** – music played in each patient room
- **HOPE Fund** – “Helping Our People in Emergencies,” provides support to employees of Owensboro Health facing crises and emergency situations
- **Lifeline Program** – monitoring devices for elderly and low income patients
- **One Health Network Patient Assistance Program** – assists indigent patients in the outpatient setting with transportation, medical supplies and medications
- **Hospitality Suites at Owensboro Health Regional Hospital** – provide a temporary home away from home for families experiencing a medical crisis
- **Parkinson’s Disease Support Group**
- **Stop-the-Bleed Kits** – provides trauma kits and patient education
- **Transitional Care/Rehab Car Transfer Program**



The Hospitality Suites at Owensboro Health Regional Hospital were renamed in honor of C. Waitman Taylor, Jr., former VP of the Owensboro Health Foundation and the driving force behind the creation of the suites. (Above) Greg Strahan, CEO presents a dedication plaque at the re-naming celebration.



**Nearly 9,000
community members
benefited from these
community assistance
programs**

- **Apollo Nursing Simulator** – to teach best practices in patient care and safety
- **Fall Prevention Program** – equipment for a pilot fall prevention program
- **Vicki M. Stogsdill Nursing Award** – provides a merit-based financial award
- **Oncology Conference** – annual educational event for clinicians

Cancer Related Assistance

- **Breast Cancer Assistance Fund** – provides specialty bras and/or medicines needed for controlling or relieving symptoms to breast cancer patients who cannot afford them
- **Mammograms for Life** – free breast health services to medically underserved women
- **Mitchell Memorial Cancer Center Medication Fund** – financial assistance to cancer patients who cannot afford needed medications



Stop-the-Bleed Kits

- **Mitchell Memorial Cancer Center Transportation Fund** – mileage reimbursement to low-income, working poor or retired cancer patients who must travel to Owensboro multiple times per week for treatment
- **LifeSpring** – emotional-support therapies for cancer survivors and anyone affected by a cancer diagnosis.

Newborn and Pediatric Related Assistance

- **Healthpark Run for Your Life** – kids' fun run
- **Camp Wheeze Away** – an educational day camp provided for children with asthma
- **Car Seat Assistance Program** – free car seats to families in need
- **Care Bears for Kids** – stuffed animals to comfort children admitted to the Owensboro Health emergency department, surgery or pediatrics
- **Bereavement Gowns** – hand-sewn infant bereavement gowns to expectant families who suffer the loss of their child
- **Bike Helmets and Trauma Prevention Education** – provided to children and their parents at Owensboro health public events
- **Baby Boxes for Infants in Need** – baby essentials for new mothers for their first few days at home from the hospital
- **Pediatric Accessibility** – provides nursing unit with pediatric-themed equipment and supplies
- **Pediatric Emergency Education** – for nursing staff related to caring for emergently ill children

- **Pediatric Bedside Educational Gaming Units**
- **Pediatric Panda Bed Warmer**
- **Pediatric Phototherapy Equipment**
- **Pediatric Transportation Assistance** – for low-income families of pediatric patients
- **NICU at Owensboro Health Regional Hospital**
NICU Monitors, NicView, Portable Amplitude-Integrated EEG Monitor, Shuttle, Kangaroo Care Chairs, Neopuff T-Piece Infant Resuscitators, NAVA software, Ultrasound to aid umbilical catheters insertion



Car Seat Assistance Program



NICU at Owensboro Health Regional Hospital



Care Bears for Kids



Bike Helmets and Trauma Prevention

GROWTH

Growth at Owensboro Health is a natural byproduct of putting our patients first in everything we do. Our priority is an improved patient experience, whether it be access to specialty doctors and treatments, the newest medical technology and equipment, or new facilities to better serve our communities.



Innovating Patient Care Spaces

Owensboro Health's Mitchell Memorial Cancer Center is in the midst of a major renovation. The estimated \$12.4 million project demonstrates Owensboro Health's commitment to heal the sick and to improve the health of the communities we serve, and to continue to offer national-quality cancer care, right here, close to home. Patient care and services continue during the project.

The renovation will result in significant improvements to the following:

- Facility equipment, including:
 - Replacement of air handlers and electrical systems
 - New generator (providing backup power requirements)
 - New medical and IT equipment
 - New furniture
- Dressing rooms
- Outpatient infusion clinic space
- Clinic and office space for Owensboro Health Hematology & Oncology physicians
- A specially equipped pharmacy where cancer drugs are formulated/mixed
- Design changes to lobby areas and waiting rooms will improve wayfinding



Open MRI offered in Owensboro

Owensboro Health now offers a new, open-sided MRI that cuts in half the time patients would spend on the table with a traditional MRI. The new technology is quicker, quieter and beneficial for those who suffer from claustrophobia.

The open-sided MRI allows patients a clear view of their surroundings and allows a parent to stand beside a child to hold his hand while images are taken. The open-sided design also allows patients who weigh up to 660 pounds to enter the imaging system via a 32-inch-wide table that lowers for easy access. The nearly \$1.3 million Hitachi Oasis at OH Outpatient Imaging in Owensboro is the only open-sided MRI within a 70-mile radius.



Kerry Paape, MD, a board-certified cardiothoracic surgeon, has revitalized the CT program at Owensboro Health since her arrival Spring 2019.

Family Medicine Residency

Family Medicine Residency

Owensboro Health is proudly partnering with the University of Louisville to launch our Family Medicine Residency Program. Accredited in May 2019, the residency will welcome its first six residents in 2020. The three-year program will add an additional six physicians each year for a total of 18 residents.

"The vision for this program is to bring outstanding physicians to this region and give them the right foundation to start their healthcare careers," said Greg Strahan, president and CEO of Owensboro Health. A secondary goal is to encourage primary care physicians to remain in the region as they begin their new practices. The residency is housed at Owensboro Health's Parrish Avenue campus and its faculty are already offering healthcare services to the public, including primary care, pediatrics,



Jon Sivoravong, MD, (left) and Charles Lambert, PA, are among the faculty and staff preparing to work with family medicine residents July 2020.

women's health, behavioral health and minor office surgery.

The program's core faculty include:

- Dr. Jon Sivoravong, FAFAP, Director, Family Medicine Residency Program
- Darby Cole, MD, Family Medicine
- Stephanie Hayden, MD, Pediatrics

Online Self Scheduling

With the launch of online self-scheduling, new and returning patients can visit Owensboro Health's website to select appointment times and locations for primary care providers and most specialty care and imaging services.

Self-scheduling gives patients the convenience to make, change or cancel their appointments outside of office hours and the ability to view multiple appointment slots and choose a date and time that works best for them. The online scheduling feature can be accessed at www.owensborohealth.org/appointment/.

Epic Electronic Medical Record Implemented Throughout Health System

Owensboro Health Muhlenberg Community Hospital transitioned to the Epic electronic medical records system in April 2019, which brought enhanced patient safety and improved efficiency for caregivers.

Now every facility in Owensboro Health is using the same electronic medical record, making our delivery of care safer by allowing caregivers to see all of a patient's medical records and to get a big-picture view of the patient's health.

LEADERSHIP

OWENSBORO HEALTH BOARD OF DIRECTORS

The Owensboro Health Board of Directors consists of 14 volunteer members, including four appointees from the community, selected by nominations from local organizations. Additional representation is provided by three physicians nominated by the hospital's medical staff, along with seven directors appointed by city and county government, one of whom is also a physician.



Jeff Carpenter
Chair



Robert Farmer
Vice-Chair



William Harrison, MD
Secretary



**Candance
Castlen Brake**



**Bridget Burshears,
MD**



Susanne Harris



Nick Hetman



**Anthony McBride,
MD**



Phil Riney



Dave Roberts



Gavin Roberts



Vicki Stogsdill, RN



**Angela
Thompson, JD**



Michael Yeiser, MD

OWENSBORO HEALTH EXECUTIVE LEADERSHIP TEAM



Greg Strahan
President and CEO



John Hackbarth
CFO



**Francis
DuFrayne, MD**
CMO



Mia Suter
CAO



Ward Begley
CLO



Deborah Bostic
COO, OHRH



Jason Field
COO, OHMG



Ed Heath
COO OHMCH



Tim Belec
CIO



Bill Bryant, MD
VP Quality/
Patient Safety



**David
Danhauer, MD**
CMIO



**Ramona
Hieneman**
VP Compliance/Privacy



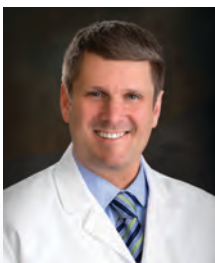
Ruby Jacildo
VP Accounting/
Controller



Steve Johnson
VP Governmental,
Community and
Legislative Affairs



Lisa Jones
VP Ancillary
Services



**Michael
Kelley, MD**
VP Medical Affairs



Kathleen Myer
CNO OHMCH



Russ Ranallo
VP Financial
Services



Joni Sims
CNO OHRH



**James
Tidwell, MD**
VP Population
Health

LEADERSHIP

OWENSBORO HEALTH MEDICAL LEADERSHIP COMMITTEE



Front row, left to right:

Francis DuFrayne, MD, Chief Medical Officer; Michael B. Kelley MD, Vice President Medical Affairs; Khalil Soboh, MD; James Tidwell, MD, Vice President Population Health; Jody Mitchell, MD; Adrian Yeiser, MD.

Back row, left to right:

Brad Cornell, MD; David Danhauer, MD, Chief Medical Information Officer; Jon Sivoravong, DO; Bill Bryant, MD, Chief Quality and Patient Safety Officer.
(Not in photo: Getu Assefa, MD)

ECONOMIC IMPACT

Number of Employees by County

County	FY 2019	FY 2018	FY 2017	FY 2016
Daviess	2,523	2,523	2,545	2,609
Muhlenberg	555	540	532	523
Ohio	238	249	251	262
Hopkins	158	175	146	157
Hancock	151	139	137	132
McLean	143	137	132	154
Spencer (Indiana)	119	112	118	111
Henderson	88	89	70	79
Perry (Indiana)	43	41	42	40
Breckinridge	28	26	18	22
Webster	19	17	16	20
Others	203	231	188	183
Total Employees Only	4,268	4,279	4,195	4,292
Total Contract Labor	379	328	116	140
Total Employees and Contract Labor	4,647	4,607	4,311	4,432

ECONOMIC IMPACT

Payroll Information

	FY 2019		FY 2018		FY 2017	FY 2016
	(Dollars in thousands)					
Salaries	\$	282,673	\$	269,985	263,537	257,946
Benefits		75,662		72,696	72,837	62,931
Total Salaries and Benefits		358,335		342,682	336,374	320,877
Full Time Equivalent Employees (FTE) *		3,842		3,805	3,831	3,787
Average Salaries / FTE		74		71	69	68
Average Benefits / FTE		20		19	19	17
Average Salaries and Benefits / FTE		93		90	88	85

Full Time Equivalent Employees is the sum of all paid labor hours worked by both full-time and part-time employees including contract labor for the fiscal period; divided by 2,080.

Community Benefit

IRS Form 990 Tax Report	FY 2019	FY 2018	FY 2017	FY 2016
Benefits to the Underprivileged (Charity)	\$4,948,145	\$3,881,557	4,070,054	4,212,774
Benefits to the Underprivileged (Medicaid Shortfall)	19,844,556	20,115,694	33,086,502	27,675,285
Community Health Improvement	530,429	580,843	738,898	417,728
Health Professional Education	516,641	215,887	344,724	424,441
Research	-	-	181,515	298,784
Cash & In-Kind Contributions for Community Benefit	1,038,859	1,085,012	1,442,250	978,934
Total Community Benefit	\$26,878,630	\$25,878,993	39,863,943	34,007,946

